

Feedback, Suggestions or Complaints about our services are appreciated and are taken seriously and treated confidentially.

Participant's Name	
Address	
Contact Number	
Person submitting	
Relationship to the participant	
Date complaints made	
Program	
Is an interpreter required? No	_Yes preferred language?
Details of feedback or complaint:	
1. What happened	

2. Outcomes: what outcome would you like?





For Office use only	
BLOOM CARE to detail immediate action.	taken:

Resolved?	Yes	_ No			
Feedback to service user?	Yes	_ No			
Entered Database?	Yes	_ No			
Signature:		-	Date:		
Name:			Position:		